



# RESIDENTIAL ELECTRICITY FACTS LABEL (EFL)

## Texas New Mexico Power (TNMP)

### ELECTRICITY PRICE

<b>Octopus Energy Bill Components (Real Time Ercot Indexed Wholesale Product) OctoFlex</b>			
<i>Average Monthly Use:</i>			
<b>Average Monthly Use</b>	<b>500 kWh</b>	<b>1000 kWh</b>	<b>2000 kWh</b>
Average Wholesale Energy Price:	4.5¢	13.7¢	11.7¢
<b>The Prices are Based on the Following Components (taxes not included):</b>			
<b>Energy:</b> Your Meter's 15 Minute interval Usage from Smart Meter Texas x Ercot's 15 Minute RTSP "Real Time Settlement Point Price"			
<b>Ancillary Services:</b> Ercot Charges to support & maintain grid reliability, reconciliations and collateral requirements *Rate estimated at 0.5¢ kWh for this EFL			
<b>Wholesale Market Fee: Losses, UFE &amp; RECs *Rate set at 0.32 ¢ kWh</b>			
<b>TDSP:</b> TDSP per kWh rate of 4.9093 ¢ + TDSP Monthly Charge of \$7.85.			
<b>Billing Fee:</b> 7¢ per Day			
<b>Subscription Fee:</b> \$10.00 per Month			
<b>Sample Wholesale Prices from Sept 1, 2019 to August 31, 2020.</b>	<b>500 kWh</b>	<b>1000 kWh</b>	<b>2000 kWh</b>
Low Wholesale Energy Price:	2.0¢	11.1¢	9.1¢
Medium Wholesale Energy Price:	3.8¢	12.9¢	10.9¢
High Wholesale Energy Price:	7.5¢	16.6¢	14.6¢
<i>Customers using the Octopus Energy APP with a Smart Thermostat enabling load shifting can expect their rates to be up to 10-20% lower than average.</i>			
<b>Current Wholesale Energy Rates:</b> <a href="#">click here</a> for Ercot Current Settlement Point Pricing or Call Evolve Energy at (844)386-5832 9AM-5PM CT			
<b>Historical Wholesale Energy Rates:</b> <a href="#">click here</a> for Ercot Real Time Historical Pricing			

### ADDITIONAL TERMS AND FEES

<b>Additional Non-Recurring Fees:</b>	Credit Card Processing Fee, (Mastercard, Visa, Discover and American Express) 2.9% + 30 Cents per Transaction
Disconnect Fee \$10.00	Mail Additional Billing Summary (One Free per Year) \$5.00
NSF & Returned Payments Fee \$35.00	Mail Closeout Balance Refund Check Print and Postal Fee \$5.00
<i>Complete Schedule of Fees located in the Terms of Service Appendix A as well as the Prepaid Disclosure Statement.</i>	

### DISCLOSURE CHART

<b>Type of Product:</b>	Ercot Indexed Wholesale Energy Price
<b>Contract Term:</b>	NONE
<b>Termination Fee:</b>	NONE
<b>Can the price change during the contract period?</b>	Yes, consistent with Ercot's wholesale cost of electricity, changes in TDSP Charges approved by the PUCT or costs imposed by changes in federal, state or local laws.
<b>If the price can change how can it change and by how much?</b>	The rate is subject to change consistent with Ercot's wholesale cost of electricity (which changes every 5 minutes and is billed in 15 minute intervals), in fees imposed by Ercot, TDSP charges, the TRE, or costs imposed by changes in federal, state or local laws.
<b>What other fees might be charged?</b>	Octopus Energy's Schedule of Fees is listed in Appendix A of the Terms of Service as well as our Prepaid Disclosure Statement.
<b>Is this a pre-pay or pay in advance product?</b>	Yes, a connection balance of \$75.00 must be established when energized and the balance must be re-charged & remain above \$10.00 to avoid disconnection.
<b>Does Octopus Energy purchase excess distributed renewable generation?</b>	No
<b>Renewable Content:</b>	This product is 100% renewable.
<b>Renewable Content of Statewide Average:</b>	20.7%

Octopus Energy // REP# 10262 // Octopusenergy.com  
 2700 Post Oak Blvd., Floor 21 // Houston, TX 77056-5797  
 ((844) 386-5832 9AM-5PM CT

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