



# RESIDENTIAL ELECTRICITY FACTS LABEL (EFL)

## CENTERPOINT

### ELECTRICITY PRICE

#### Octopus Energy Bill Components (Real Time Ercot Indexed Wholesale Product) OctoFlex

##### Average Monthly Use:

Average Monthly Use	500 kWh	1000 kWh	2000 kWh
Average Wholesale Energy Price: 2.9¢	10.8¢	9.1¢	8.3¢

##### The Prices are Based on the Following Components (taxes not included):

**Energy:** Your Meter's 15 Minute interval Usage from Smart Meter Texas x Ercot's 15 Minute RTSP "Real Time Settlement Point Price"

**Ancillary Services:** Ercot Charges to support & maintain grid reliability, reconciliations and collateral requirements \*Rate estimated at 0.5¢ kWh for this EFL

**Wholesale Market Fee: Losses, UFE & RECs \*Rate set at 0.32 ¢ kWh**

**TDSP:** TDSP per kWh rate of 4.23080 ¢ + TDSP Monthly Charge of \$4.39

**Billing Fee:** 7¢ per Day

**Subscription Fee:** \$10.00 per Month

Sample Wholesale Prices from Sept 1, 2019 to August 31, 2020.	500 kWh	1000 kWh	2000 kWh
Low Wholesale Energy Price: 2.1¢	9.8¢	8.2¢	7.4¢
Medium Wholesale Energy Price: 2.5¢	10.2¢	8.6¢	7.8¢
High Wholesale Energy Price: 5.6¢	13.3¢	11.7¢	10.9¢

*Customers using the Octopus Energy APP with a Smart Thermostat enabling load shifting can expect their rates to be up to 10-20% lower than average.*

**Current Wholesale Energy Rates:** [click here](#) for Ercot Current Settlement Point Pricing or Call Octopus Energy at (844)386-5832 9AM-5PM CT

**Historical Wholesale Energy Rates:** [click here](#) for Ercot Real Time Historical Pricing

### ADDITIONAL TERMS AND FEES

<b>Additional Non-Recurring Fees:</b>	Credit Card Processing Fee, (Mastercard, Visa, Discover and American Express) 2.9% + 30 Cents per Transaction
Disconnect Fee \$10.00	Mail Additional Billing Summary (One Free per Year) \$5.00
NSF & Returned Payments Fee \$35.00	Mail Closeout Balance Refund Check Print and Postal Fee \$5.00

*Complete Schedule of Fees located in the Terms of Service Appendix A as well as the Prepaid Disclosure Statement.*

### DISCLOSURE CHART

**Type of Product:** Ercot Indexed Wholesale Energy Price

**Contract Term:** NONE

**Termination Fee:** NONE

**Can the price change during the contract period?** Yes, consistent with Ercot's wholesale cost of electricity, changes in TDSP Charges approved by the PUCT or costs imposed by changes in federal, state or local laws.

**If the price can change how can it change and by how much?** The rate is subject to change consistent with Ercot's wholesale cost of electricity (which changes every 5 minutes and is billed in 15 minute intervals), in fees imposed by Ercot, TDSP charges, the TRE, or costs imposed by changes in federal, state or local laws.

**What other fees might be charged? Octopus Energy's Schedule of Fees is listed in Appendix A of the Terms of Service as well as our Prepaid Disclosure Statement.**

**Is this a pre-pay or pay in advance product?** Yes, a connection balance of \$75.00 must be established when energized and the balance must be re-charged & remain above \$10.00 to avoid disconnection.

**Does Octopus Energy purchase excess distributed renewable generation? No**

**Renewable Content:** This product is 100% renewable.

**Renewable Content of Statewide Average: 20.7%**

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